



Medicaid-Funded Home- and Community-Based Services (HCBS) **Transportation Services and Supports and Nonemergency Medical** **Transportation (NEMT)**

HCBS Transportation	Definition	Reimbursement	Billing	
HCBS Waiver Transportation (BI, Elderly, ID and PD Waivers)	<p>Transportation services may be provided for members:</p> <ul style="list-style-type: none"> ◆ To conduct business errands and essential shopping, ◆ To travel to and from work or day programs (BI, ID, and PD), or ◆ To reduce social isolation 	<p>Per trip or Per mile. Providers are paid at their NEMT contracted rate or the provider's rate not to exceed the upper rate limit for the member's MHDS Region.</p> <p>Fee schedule posted on the IME Fee Schedule website. Need link.</p> <p>The provider and units of service are documented in the member's service plan.</p>	<p>Claims are submitted to the IME, the MCO or NEMT broker for reimbursement. Supporting documentation is maintained by the provider.</p>	
HCBS Consumer Directed Attendant Care (CDAC) service (AIDS/HIV, BI, Elderly, Health and Disability, Intellectual Disability,	<ul style="list-style-type: none"> • May include transportation for going to and from place of employment and job-related tasks while the member is on the job site. Transportation for the member and assistance with understanding or performing the essential job functions are not included. • Using transportation essential to the health and welfare of the member, may include 	<p>15 minute unit. Providers are reimbursed at their 15 minute rate for CDAC in accordance with the CDAC Agreement.</p> <p>The provider and units of service are documented in the member's service plan.</p>	<p>Claims are submitted to the IME or the MCO for reimbursement. Supporting documentation is maintained by the provider.</p>	

Physical Disability Waivers)	<p>transportation to medical appointments but not the cost of transportation for the member or the provider.</p> <ul style="list-style-type: none"> CDAC service providers may provide staff support to attend appointments; however the cost of transportation to medical appointments cannot be included in the service rate. 			
HCBS Supported Community Living (BI and ID Waivers)	<p>Transportation services are activities and expenditures designed to assist the member to travel from one place to another to obtain services or carry out life's activities. Transportation cannot include costs to provide transportation to and from medical appointments.</p> <p>Supported Community Living (SCL) providers may provide staff support to attend appointments; however, the cost of transportation to medical appointments cannot be included the service rate</p>	The cost of transportation provided as a component of SCL is included in the providers daily or 15 minute unit SCL rate.	Claims are submitted to the IME or MCO for reimbursement of SCL services delivered. Supporting documentation is maintained by the provider.	
HCBS Home Based Habilitation (HBH)	<p>Transportation services are activities and expenditures designed to assist the member to travel from one place to another to obtain services or carry out life's activities. Transportation cannot include transportation to and from</p>	The cost of transportation provided during the course of Home Based Habilitation services is included in the Tier Payment for the Home	Claims are submitted to the IME or MCO for reimbursement of HBH services delivered. Supporting documentation is maintained by the	

	<p>day programs and cannot include costs to provide transportation to and from medical appointments.</p> <p>Home-Based-Habilitation service providers may provide staff support to attend appointments; however the cost of transportation to medical appointments cannot be included the service rate.</p>	Based Habilitation service.	provider.	
HCBS Supported Employment (SE)	The service includes transportation of the member to and from work. Community transportation options (such as driving oneself, carpools, public transportation, being transported by co-workers, families, volunteers, etc.) shall be attempted before the service provider provides transportation.	The cost of transportation provided during the course of Supported Employment services is included in the reimbursement for Supported Employment services.	Claims are submitted to the IME or MCO for reimbursement for SE services delivered. Supporting documentation is maintained by the provider.	
Nonemergency Medical Transportation (NEMT)	The most economical transportation appropriate to the needs of the member, provided to members eligible for nonemergency transportation when those members need transportation to providers enrolled in the Iowa Medicaid program for the receipt of goods or services covered by the Iowa Medicaid program. Consistent with the member's needs and subject to the limitations and restrictions set forth in this rule, subject to the advance approval of	<p>Reimbursement is paid at the NEMT provider's negotiated contracted rate</p> <p>Mileage reimbursement is paid at the NEMT provider's per mile rate.</p> <p>Food and Lodging is reimbursed at the state employee reimbursement rates pursuant to Iowa Admin. Code 11 – 41.6 and</p>	Claims and supporting documentation are submitted to the NEMT broker for reimbursement	

	<p>the broker, such transportation may include:</p> <ol style="list-style-type: none"> 1. Mileage reimbursement to the member, if the member is the driver. 2. Mileage reimbursement to a volunteer or other responsible person, if the volunteer or other responsible person is the driver. 3. Taxi service. 4. Public transportation when public transportation is reasonably available and the member's condition does not preclude its use. 5. Wheelchair and stretcher vans. 6. Airfare costs when the most appropriate mode of transport is by air, based on the member's medical condition. 7. Reimbursement for costs of members' meals necessary during periods of transportation and medical treatment. 8. Reimbursement of lodging expenses incurred by members during periods of transportation and medical treatment. 9. Reimbursement of car rental costs incurred by members during periods of transportation and medical treatment. 10. Reimbursement of a medically necessary escort's travel 	when supported by detailed receipts.		
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	expenses when an escort is required because of the member's needs.			
Emergency Medical Transportation Ambulance Services	<p>Payment will be approved for ambulance service if it is required by the recipient's condition and the recipient is transported to the nearest hospital with appropriate facilities or to one in the same locality, from one hospital to another, to the patient's home or to a nursing facility. Payment for ambulance service to the nearest hospital for outpatient service will be approved only for emergency treatment.</p> <p>Ambulance service must be medically necessary and not merely for the convenience of the patient.</p> <p>"Emergency" means a situation for which no approved individual program plan exists that, if not addressed, may result in injury or harm to the member or to other persons or in significant amounts of property damage.</p>	Providers are reimbursed at the rate negotiated between the provider and the MCO or at the Medicare fee schedule.	Emergency situations do not require prior authorization.	

NEMT Number to Call for Provider Questions	Amerigroup Iowa	AmeriHealth Caritas Iowa	United Healthcare Plan of the River Valley	Iowa Medicaid Enterprise Fee For Service (FFS)
	LogistiCare Provider Services 1-866-277-8958	Provider Services 1-844-411-0579	Provider Services 1-888-650-3462	Provider Services 1-800-338-7909
NEMT Numbers to call for Prior Authorization	LogistiCare Call 1-844-544-1389 to request a reservation.	Access2Care Call 1-855-346-9760 to request a reservation; 1-855-212-2213 for ride assistance	Medical Transportation Management (MTM), call 1800-464-9784 to request a reservation.	TMS Management Group, Inc. call 1- 866-572-7662 TMS Website: http://www.tmsmanagementgroup.com/tmsmanagementgroup/index.php/iowa-medicaid-net-program/
HCBS Number to Call for Provider Questions	1-866-277-8958 or IAProviderQuestions@amerigroup.com	Provider Services 1-844-411-0579	Provider Services 1-888-650-3462	Provider Services 1-800-338-7909
HCBS Transportation Numbers to call for Prior Authorization	The authorization occurs when the Case Manager completes the service plan and the service plan approval process. For reservations, call LogistiCare 1-866-277-8962, prompt 2	Call A2C at 1-855-346-9760 to make a reservation; 1-855-212-2213 for ride assistance. 7:30 a.m. to 6:00 p.m. CST Monday through Friday	Provider Services 1-888-650-3462	FFS HCBS Waiver Transportation does not require prior authorization. The authorization occurs when the Case Manager completes the service plan and the service plan approval process in the Individualized Services Information System (ISIS)